



BEAR RIVER AREA AGENCY ON AGING

SENIOR RESOURCE GUIDE

Consumer Protection

Serving Box Elder, Cache, & Rich

Adult Protective Services

120 North 200 West
Salt Lake City UT 84103

Phone: (800) 371-7897
Web: www.daas.utah.gov/ap_services.htm

To report abuse, neglect, or exploitation of older or vulnerable adults.

Bear River Agency on Aging/Ombudsman

170 North Main
Logan UT 84321

Phone: (435) 752-7242
Web: www.brag.utah.gov

We investigate complaints from residents of nursing homes and assisted living homes. Toll Free: 1(877)772-7242.

Better Business Bureau of Utah

5673 South Redwood Road
Salt Lake City UT 84123

Phone: (801) 892-6009
Web: www.utah.bbb.org

Toll Free: 1(800)456-3907

Fraud and Abuse (Telemarketing Fraud)

UT

Phone: (800) 876-7060
Web:

Health Insight

348 East 4500 South, Suite 300
Salt Lake City UT 84107

Phone: (801) 892-0155
Web: www.healthinsight.org

Consumer advocacy for Medicare recipients. For quality of care and premature discharge issues call 1-800-748-6773.

Senior Medicare Patrol (SMP)

205 North 400 West
Salt Lake City UT 84103

Phone: (801) 328-8891
Web: www.aoa.dhhs.gov/smp/index.asp

Assists beneficiaries in resolving Medicare and Medicaid abuse or concerns. Toll Free: 1(800)662-4245.

Utah Division of Consumer Protection

160 East 300 South
Salt Lake City UT 84114

Phone: (801) 530-6601
Web: www.dcp.utah.gov

Toll Free: 1(800)721-7233

Utah Insurance Department

3110 State Office Bldg
Salt Lake City UT 84114

Phone: (801) 538-3305
Web: www.insurance.utah.gov

For concerns and questions on insurance agents and companies. Toll Free: 1(800)439-3805.